



## **Outstanding Service Award**

An SRES® Outstanding Service Award recipient must have shown extraordinary performance and presence in their respective community; demonstrated that they are a source of knowledge and expertise in working with the senior market; and must have shown exceptional principles and furtherance of the principles of good practice among REALTORS® and the 50+ market.

### **SRES® Designee Lisa Stover, SRES®**

Lisa Stover is Founder and Managing Broker of Presto Real Estate Services in Naperville, IL. In her 13 years of real estate service, she realized that seniors needed more help relocating than what a traditional real estate agent could provide. After transitioning her mother to a senior living community, she took her experience and, in 2011, created Presto, a full-service relocation company that services the Chicagoland area. With our client-centered, hands-on approach, we protect the well-being of our clients at every step of the relocation process. Lisa's team is committed to making the transition smooth for the entire family.

It's not magic that Presto has had great success. Lisa has spent the last five years building relationships within the senior community and establishing a strong network of local providers that can service her clients, even if they are outside the realm of real estate. She serves as a board member for Senior Home Sharing (SHS), a not-for-profit organization that creates shared and affordable living spaces for seniors in DuPage County. She is excited to also work on the New House Committee for SHS which plans to build its first new home in 2019.

Lisa is also is Chairperson of the Senior Housing Options Expo (SHOE) for the Naperville-Lisle TRIAD, a partnership of Law Enforcement, Senior Citizens and Community Groups which empowers senior citizens to become more involved in community programs. One of Lisa's favorite community programs is her Tuesday Tidbits group at a local senior center, where each month, Lisa hosts a variety of speakers on topics aimed at helping seniors live a healthier, fuller, more informed life.

In addition to her many community programs, she also offers educational and informational presentations to local organizations, caregivers and senior communities. Some of her favorite topics are *Keeping Calm at Any Age, Should I/They Stay, and Hold the Pickles, Extra Mayo*, a guide to finding life balance as a caregiver.

Lisa understands that relocating can be overwhelming, especially for someone who has lived in their home for a long period of time. Presto's extensive experience with move management can help ease the transition to a new home and make the experience worry-free for seniors and their loved ones. Using a 7-star approach, Presto's agents provide reassuring guidance in planning the move and takes over the stress of packing, moving and resettling clients as well as handling any leftover belongings. If needed, the company can also repair or refresh the home before selling it for top dollar.

Lisa's vision is to expand Presto Real Estate Services nationwide through a franchise system, where managing brokers can own and operate their own Presto offices. She believes that Presto's services will continue to grow because the company offers a service that is needed, wanted and appreciated within the senior community. Lisa is very proud to serve her clients and her community and looks forward to bringing the Presto model to other communities in the future.